



**tuur**<sup>®</sup>

**What makes your  
Tuur<sup>®</sup> Original  
Mattress special**

Information brochure

# Thank you for choosing a Tuur® Original Mattress

With your purchase, you are taking a step toward a new way of sleeping. Our mattresses improve your night's rest whether you struggle with physical complaints, insomnia, or are simply looking for the best comfort.

With over 50 years of experience and in collaboration with ergonomists and physiotherapists, we develop mattresses that excel in ergonomics, health, and sustainability. We use as many natural, toxin-free materials as possible materials that are built to last.

The unique composition of our products provides optimal support for your body and promotes healthy sleep.

We hope you and your Tuur® mattress are a perfect match.

Sleep well,

*Amber from Tuur*

# First use of your Tuur® Original Mattress



1. Allow the mattress 6 hours to regain its original shape. Do not use the mattress during this time.
2. It's time for your first nap or night on your Tuur® Original Mattress. If necessary, rotate the mattress to sleep on the side that suits you best:

Tuur® Original: the firmness of the mattress can easily be adjusted by rotating it. The mattress label immediately shows you which side is facing up:

Yellow: softer side

Green: firmer side

Sweet dreams!



**Which side of your mattress gives you the best sleep comfort?**

Take our test and find out.



## How to care for your mattress

### Daily

#### Air out

Your bedroom and mattress need fresh air. Open the window every morning and place your duvet at the foot of the bed, so your mattress can ventilate optimally.



### 6 times a year

#### Cleaning

The mattress and the cover are not machine washable. The cover can be cleaned in the following ways:

- **Vacuuming:** refreshes the cover
- **Steam cleaning:** refreshes the cover and removes stains

Stains can also be removed with a mild soap and water solution. For a thorough cleaning, take the cover to a dry cleaner.

### 4 times a year

#### Rotating the mattress

Extend the lifespan of your mattress by rotating it regularly. This helps keep the pressure evenly distributed. The Tuur® Original Mattress can be rotated by switching the head and foot ends.

# Complete your night's sleep

## Tuur® Fitted Sheet

Our Tuur® Fitted Sheet is the ideal partner for your mattress. Made from **100% GOTS-certified organic cotton**, it is the perfect solution to enjoy your nights in sustainable comfort.

Available in 3 colours: Classic White, Timeless Grey, and Peaceful Green... this fitted sheet blends seamlessly into any bedroom interior. Thanks to the elasticated corners, it is easy to make your bed and keeps the sheet perfectly in place.

The Tuur® Fitted Sheet is suitable for all Tuur® Mattresses or combinations of a Tuur® Mattress and Topper. In addition, it can also be used on mattresses from other brands with a height between 20 and 30 cm.



**Discover our colours  
and sizes.**



Naturally you sleep better

## 10-Year Warranty

We offer a 10-year warranty on all our mattresses. Please contact our customer service if you have any questions regarding your warranty.

See the warranty conditions on our website:  
[www.tuursleep.com/warranty-conditions](http://www.tuursleep.com/warranty-conditions)

## Review us!

The development of our products, communication, and services never stands still. That's why we highly value the feedback we receive from you as our customer.

Please don't hesitate to leave a review about the products you purchased from us, your opinion truly helps us improve and grow.

**You will receive an email invitation to review your order and products.**

Write a review



Onze  
klanten  
houden  
van ons

★ Trustpilot



# Do you have any questions? Our customer service team is here for you!

If you still have additional questions about your accessory after reading this brochure, if there was an issue with the delivery, or if you believe there is a problem with the product you received, please don't hesitate to contact our customer service right away.

Our customer service representatives and Product Experts are available every day to assist you as quickly as possible.



## Chat

Chat button at the bottom right of [www.tuursleep.com](http://www.tuursleep.com)

## Availability:

Monday to Sunday: 07:00 – 24:00

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## Telefoon

From Belgium: 0800 79 240

From the Netherlands: 0800 48 48 484

## Availability:

Monday to Thursday: 08:30 – 17:00  
Friday: 08:30 – 16:00

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## Messenger

@tuursleep

## Response time:

Maximum 1 business day

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## E-mail

[service@tuursleep.com](mailto:service@tuursleep.com)

## Response time:

Maximum 1 business day

Follow us on social media for weekly sleep  
tips and the latest news about our products  
and promotions!



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