

Everything you want to know about your topper

Information brochure



tuur[®]

tuur
100% Natural Latex

Thank you for choosing a Tuur[®] topper

With this purchase, you are taking a step toward a new way of sleeping. Our toppers not only make your mattress more comfortable but also extend its lifespan.

With over 50 years of experience, and in collaboration with ergonomists and physiotherapists, we develop products that excel in ergonomics, health, and sustainability. We use as many natural, toxin-free materials as possible materials that are built to last.

The unique composition of our toppers provides optimal support for your body and promotes a healthy night's sleep.

We hope you and your Tuur[®] Topper are a perfect match.

Sleep well,

Amber from Tuur



First use of your topper

- 1.** Take the topper out of the box and remove the plastic film wrapped around it. Then remove the sturdy plastic packaging. Please keep this part of the packaging, along with the box, in case you need to return the product. Place the topper on your mattress.
- 2.** Allow the topper 6 hours to regain its original shape. Do not use the topper during this time.
- 3.** It's time for your first nap or night on your Tuur® Topper. If necessary, turn the topper over to the side that suits you best. One side features massage nodules, while the other side is smooth. The choice is yours, sleep on the side that feels most comfortable to you.

How to care for your topper

Daily

Air out

Your bedroom and topper need fresh air. Open the window every morning and place your duvet at the foot of the bed, so your topper can ventilate optimally.

6 times a year



Cleaning

The 100% natural latex core of the topper is not washable. The topper cover is. It is machine washable at a maximum of 30°C. The cover is not suitable for the tumble dryer, so let it dry on a drying rack or clothesline.

4 times a year

To extend the lifespan of your topper, it is important to rotate/flip it regularly. This helps to redistribute pressure evenly.

Mono Topper

This topper can be flipped over.

Original Topper

This topper can be rotated by switching the head and foot ends.

Make your sleep complete

Tuur® duvet

Made from **GOTS-certified** organic cotton and wool. Breathable, hypoallergenic, and free from chemical substances. Adjustable for every season with two combinable layers. A natural duvet for those who want to sleep responsibly and comfortably.

4-season duvet consisting of two layers that can easily be tied together:

Part 1: Summer – Spring

Part 2: Autumn – Winter

Sizes & weights:

140x200 cm: 4.07 kg

240x220 cm: 8.14 kg



Discover the
Tuur® duvet



Naturally you sleep better

10-Year Warranty

We offer a 10-year warranty on all our toppers. Please contact our customer service if you have any questions about your warranty.

See the warranty conditions on our website:

www.tuursleep.com/warranty-conditions

Review us!

The development of our products, communication, and services never stands still. That's why we highly value the feedback we receive from you as our customer.

Please don't hesitate to leave a review about the products you purchased from us, your opinion truly helps us improve and grow.

You will receive an email invitation to review your order and products.

Write a review

Onze
klanten
houden
van ons



Do you have any questions? Our customer service team is here for you!

If you still have additional questions about your accessory after reading this brochure, if there was an issue with the delivery, or if you believe there is a problem with the product you received, please don't hesitate to contact our customer service right away.

Our customer service representatives and Product Experts are available every day to assist you as quickly as possible.



Chat

Chat button at the bottom right of www.tuursleep.com

Availability:

Monday to Sunday: 07:00 – 24:00



Telefoon

From Belgium: 0800 79 240
From the Netherlands: 0800 48 48 484

Availability:

Monday to Thursday: 08:30 – 17:00
Friday: 08:30 – 16:00



Messenger

@tuursleep

Response time:

Maximum 1 business day



E-mail

service@tuursleep.com

Response time:

Maximum 1 business day

Brand of **RĒVOR**GROUP

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tips and the latest news about our products
and promotions!



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Noordlaan 2, 8520 Kuurne, Belgium - www.tuursleep.com